

August 14, 2024

Shawn Martin  
1760 Nw 73rd Ave.  
Plantation, FL 33313

Re: Bigham Real Estate Services Inc  
Complaint Number: 2024044370

Dear Shawn Martin:

The Division of Regulation received and reviewed your complaint against Bigham Real Estate Services Inc. The matter you described appears to be civil in nature and does not fall within our statutory jurisdiction. Therefore, we are unable to take further action.

The Department of Business and Professional Regulation does not have the authority to order a license holder or an unlicensed individual to pay money to a wronged individual, nor decide contractual disputes. If an individual obtains a civil judgment against a license holder and the judgment is not complied with, then it may be a violation for which the Department can impose discipline.

The decision to close this case does not affect the legal rights and remedies which may be available to you in a civil court. You may want to consult with an attorney who can discuss your personal legal rights and remedies. If you do not have an attorney, you may contact The Florida Bar's Lawyer Referral Service at 800.342-8011.

Please understand that while this matter may not have been resolved to your satisfaction, your complaint was thoroughly reviewed to ensure the Department achieved the best result available to protect the health, safety and welfare of the public.

Thank you for bringing your situation to our attention.

Sincerely,

*Carissa Johnson*

Carissa Johnson  
Senior Consumer Service Analyst  
Complaints/Investigations  
Division of Regulation  
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