



Shawn Martin &lt;sem2000s@gmail.com&gt;

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**Subject: Construction Risk Escalation – Oversight Email & Agenda Attached**

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Popular Net &lt;popularnet@popular.com&gt;

Mon, Jun 2, 2025 at 11:54 AM

To: "sem2000s@gmail.com" &lt;sem2000s@gmail.com&gt;

Dear Customer,

Thank you for your recent inquiry and for visiting [www.popularbank.com](http://www.popularbank.com).

Protecting your financial information is a top priority at Popular. To properly respond to your inquiry, we must first verify your identity and request additional information about your account. For your protection, we cannot request this information via regular email.

Since this is a public email address, we are not able to see information for individual accounts or applications.

You may contact the Popular Association Team at (800) 531-3573  
Business hours: Monday through Friday 9:00am to 5:00pm (EST)

For loans related inquiries for Popular Association Banking accounts, please contact:

Phone number: (800) 233-7164  
Business hours: Monday through Friday 9:00am to 5:00pm (EST)

Loan servicing e-mail: [PABLoanSupport@popular.com](mailto:PABLoanSupport@popular.com)  
Deposit accounts e-mail: [PBCondodepositops@popular.com](mailto:PBCondodepositops@popular.com)  
Lockbox related inquiries: [PBCondoLockbox@popular.com](mailto:PBCondoLockbox@popular.com)

If you have any additional questions or concerns, please e-mail us, or contact our Customer Care Center at 1-800-377-0800. Our business hours are:  
Monday through Friday  
7:30 a.m. to 12:00 midnight EST

Saturday and Sunday  
9:00 a.m. to 6:00 p.m. EST

For our Loans Department, please call 1-888-500-2612. Our business hours are  
Monday through Friday  
7:30 a.m. to 9:00 p.m. EST.

New Loan applications only:  
Monday through Friday

7:30 a.m. to 12:00 midnight EST

Thank you for choosing Popular. It's always a pleasure to assist you!

Regards,

Alexandra  
Popular Online Banking  
Customer Care Specialist



----- Original Message -----

**From:** Shawn Martin [[sem2000s@gmail.com](mailto:sem2000s@gmail.com)]

**Sent:** 5/30/2025 1:08 PM

**To:** [jpmhelp@jpmorgan.com](mailto:jpmhelp@jpmorgan.com); [investorrelations@rocketcompanies.com](mailto:investorrelations@rocketcompanies.com); [compliance@freedommortgage.com](mailto:compliance@freedommortgage.com); [fraud\\_help@usbank.com](mailto:fraud_help@usbank.com); [legal@radian.com](mailto:legal@radian.com); [legal@rushmorelm.com](mailto:legal@rushmorelm.com); [mediarelations@stewart.com](mailto:mediarelations@stewart.com); [mediarelations@onitygroup.com](mailto:mediarelations@onitygroup.com); [investorrelations@citi.com](mailto:investorrelations@citi.com); [investorrelations@jpmchase.com](mailto:investorrelations@jpmchase.com); [miranda.caruso@bofa.com](mailto:miranda.caruso@bofa.com); [compliance@essent.us](mailto:compliance@essent.us); [reportfraud@wellsfargo.com](mailto:reportfraud@wellsfargo.com); [sfearon@archgroup.com](mailto:sfearon@archgroup.com); [compliance@mrcooper.com](mailto:compliance@mrcooper.com); [popularnet@popular.com](mailto:popularnet@popular.com); [fraud\\_reporting@freddiemac.com](mailto:fraud_reporting@freddiemac.com); [legal@pnmac.com](mailto:legal@pnmac.com); [compliance@firstam.com](mailto:compliance@firstam.com); [communications@newrez.com](mailto:communications@newrez.com); [media.relations@pnc.com](mailto:media.relations@pnc.com); [compliance@nationalmi.com](mailto:compliance@nationalmi.com); [compliance@loandepot.com](mailto:compliance@loandepot.com); [legal@figure.com](mailto:legal@figure.com); [dianna\\_higgins@mgic.com](mailto:dianna_higgins@mgic.com); [customerexperience@wltic.com](mailto:customerexperience@wltic.com); [legal@caliberhomeloans.com](mailto:legal@caliberhomeloans.com); [media@truiet.com](mailto:media@truiet.com); [investorrelations@morganstanley.com](mailto:investorrelations@morganstanley.com); [corporatelegal@oldrepublictitle.com](mailto:corporatelegal@oldrepublictitle.com)

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[CAUTION: External Email]

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thread::4DDkQ5vGDNmpeWncAwDmjgA::